



# Documentation Improvement

## DOCUMENTATION Improvement Programs that Really Work

### ICD-10 Focus

#### Readiness Assessments

ICD-10 starts in 24 months but physicians must start documenting better now. H.I.M. ON CALL gets your doctors and coders better prepared for ICD-10 by assessing documentation, scoring a variety of reimbursement scenarios and conducting powerful, peer-to-peer training programs.

### Structured Process

#### Targeted or Wide-Range

High-quality documentation is your goal. Structured CDI programs help you achieve it. Improve documentation and enhance physician relationships with H.I.M. ON CALL. Our concurrent or retrospective surveys and toolkits address specific RAC targets, individual MS-DRGs or broad-spectrum issues.

### Credentialed Professionals

#### Improvement Tracking

Our experts hold coding, CDI and medical credentials. You benefit from a broader, deeper knowledge base and hands-on experience in CDI. From fine-tuning your queries to ensuring compliance, H.I.M. ON CALL has the expertise and data-rich tracking software to ensure your success.

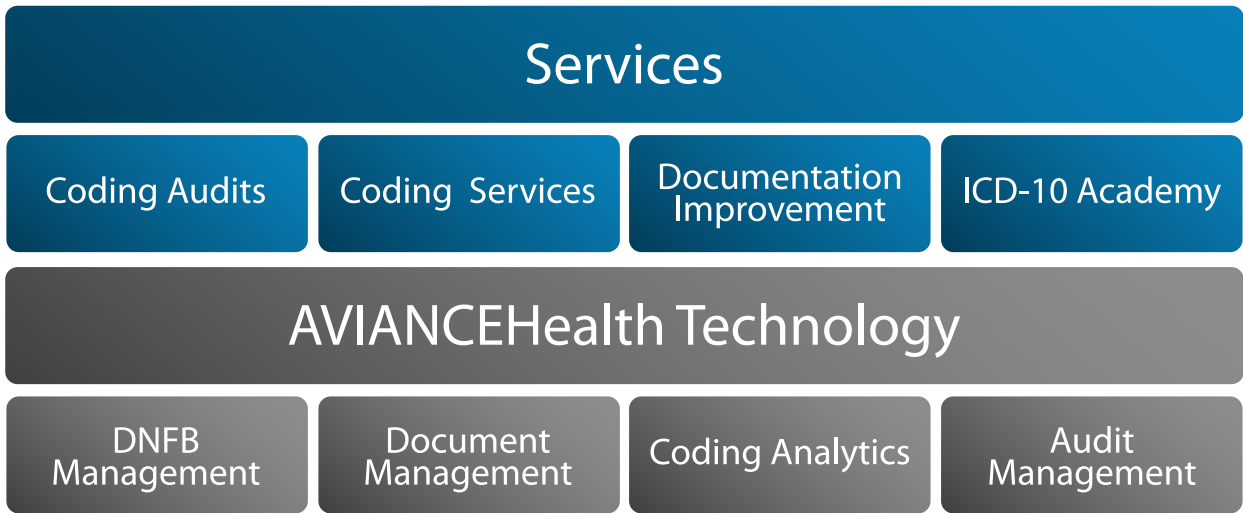


*"The dynamics of documentation have changed. Increased specificity required by ICD-10 makes complete and accurate documentation even more critical."*

*Joseph J. Gurrieri, RHIA, CHP  
VP & COO, H.I.M. ON CALL*



H.I.M. ON CALL provides more than just clinical documentation assessments. We ensure that recommendations stick and that changes are permanent. From ICD-10 readiness to targeted MS-DRG and RAC reviews, the H.I.M. ON CALL team identifies documentation weaknesses and collaborates with coders, nurses, compliance and medical staff to fill the gaps. The end result? Bullet-proof, ICD-10 ready clinical documentation that completely supports coding, boosts quality outcomes data, and defends your organization against the RAC.



## Who We Are

H.I.M. ON CALL is a technology-enabled, health information management and coding services company. Started in 1998, we bring together coding, documentation and revenue cycle professionals to design better coding workflows and tighten operational efficiency.

Behind every service we provide, H.I.M. ON CALL offers data-rich technology tools for predictive modeling, case mix analysis, DNFB monitoring and coding compliance. Our customers have access to a full complement of healthcare professionals, including MDs and RNs, as well as a wide array of allied health professionals with RHIA, RHIT, CHP, CPAM and CCS credentials to assist in nearly any HIM, coding, documentation or revenue cycle project.

“Now’s the time to resolve documentation issues and fill educational gaps, before the nation’s reimbursement clock strikes ICD-10.”

*Manny Peña,  
CEO, H.I.M. ON CALL*



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