Measure Coder Knowledge to Mitigate ICD-10 Risk

Conquer Coder Assessments in ICD-10

ICD-10 creates a new starting point for coder quality, accuracy and performance. Even the slightest gap in coder knowledge causes denied claims, delayed payments and lost revenue in ICD-10. Unless hospitals take a proactive approach to ICD-10 coder assessments, they won't realize these challenges until it's too late.

Now is the time to score each coder's performance nuances and skillset strengths—using real cases and clinical documentation.

Increase Coding Audit Productivity

Just like in ICD-9, every coder is different and individual strengths vary. You must diligently assess overall team accuracy and individual knowledge gaps to target training, make staffing decisions, and build specialty coding teams.

However, reviewing each case and scoring every test wastes valuable ICD-10 resources. Performing 100% quality assurance for ICD-10 coded cases is not a long-term, viable option.

Central Learning is a web-based coder testing and assessment tool for ICD-10 that automatically grades and scores coder skills. It makes coding managers and trainers up to 80% more efficient in preparing their teams for ICD-10.

Go Beyond Saving Time and Money

Access to immediate—and detailed—coder assessment data allows managers to cater training based on a coder's unique needs—not a prescribed plan or script. It also increases efficiency so you're not bogged down by the tedious task of manually reviewing ICD-10-coded charts.

Central Learning identifies incorrect codes, determines areas for improvement, and provides immediate feedback for your remedial training efforts. This proactive coding assessment tool helps busy coding managers address the most common ICD-10 training challenges and revenue risks.

Central Learning ® is a web-based coder testing and assessment tool for ICD-10. Based on coding from real medical records, instant scoring and consistent answer keys, Central Learning automatically identifies coding strengths and weaknesses—intelligence to help hospitals mitigate their ICD-10 revenue risk.

Score Coders in a True Production Environment

Central Learning incorporates 100's of pre-loaded cases alongside your own medical records and answer keys for all patient types. Coders practice using actual medical record documentation—not hypothetical scenarios.

Deliver Immediate Coder Feedback

With its consistent answer key, Central Learning validates all codes and provides real-time feedback to coders upon completion of each record. Coders better understand where they went wrong, and it provides areas for improvement.

Target Coder Education

Each case in the Central Learning database is assigned a difficulty level based on a proprietary algorithm. As coders progress through the program, the types of cases evolve to incorporate new—and more difficult—concepts. Focus on specific coder deficiencies versus an overall score allows managers to target coder education.

Benefits:
- Proactively identify coder skill gaps and revenue risks in ICD-10
- Automatically assess coders using real cases
- Increase coding manager and trainer productivity up to 80%
- Assign same multiple cases to multiple coders

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Perform data analysis
about coder performance

Robust Data. Intuitive Dashboards.

Detailed skill gap analyses are immediately available to both the coder and manager in the form of graphs, tables, reports, summaries, and a coder report card. This intuitive dashboard provides managers with instant scores to better gauge individual and overall staff performance. Managers drill down into coding accuracy according to:

- ICD-10 CM & PCS main, sub and code categories,
- Patient Type
- Diagnosis
- CC/MCC

- Procedure
- CPT code
- DRGs
- Specific case

- Individual coder
- Team/Group of coders
- Entire coding team
- ... and other outcomes based on selected filter criteria

Team dashboard results to spot overall trends

Dashboard results based on individual coder

Top & Bottom Ranked Categories

Drill-down to Sub-Categories

Drill-down to Specific cases

Consistent answer keys. Real Cases.

Central Learning is pre-loaded with validated cases and answer keys which the organization can customize to its own specific coding guidelines. Central Learning automatically scores the coded Answers and delivers instant ICD-10 outcome data and reports. And because coding parameters change, each answer key can be easily modified for the journey ahead.

How it Works

1. Medical records are assigned to one or multiple coders by patient type.
2. Multiple filters are applied for main, sub and code categories (diagnosis, procedure or CPT code, case difficulty level)
3. Coders work cases and upon completion, the system automatically scores and assesses the results.
4. Graphs, tables, coder skill gap reports are immediately available.

Central Learning helps your organization build a consistent, best-practice coding department for ICD-10.

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